

ENTERPRISE SOLUTIONS

“With Covad I know I have the right team in place to handle my network requirements.”



confident

500,000

More than a half-million sites count on Covad to keep them connected.

Broadband solutions for the enterprise

Whether you're looking to connect mobile workers or remote branch offices, offer new online services to customers, or simply to streamline internal administrative tasks, we've got the broadband solutions you need.

At Covad, we're focused on making it easier for you to do business. With a 10-year history in broadband innovation and an extensive nationwide network, we deliver a full range of broadband services for distributed enterprises.

24x7x365

“Covad’s reliable — it just works. It allows me to do my job without worrying about network problems.”

*Bill Nesmith
Director of IT
Post Properties*

Covad—the better connection

Reducing overall IT and telecom spending while also managing spikes in network traffic, increased data loads from new applications—not to mention regulatory pressure and increased security risks—are ongoing challenges for many businesses.

Covad understands this and delivers, starting with a portfolio of broadband services. From fixed wireless, to ADSL and SDSL, to T1 services, Covad delivers. In fact, Covad delivers across one of the largest nationwide business broadband networks. And Covad backs its services with a national team of enterprise experts and industry-leading service level agreements (SLAs).

With Covad broadband, you can connect:

- Satellite locations, branch offices, or franchises
- Large, remote workforces, mobile workers, and telecommuters
- POS systems for multiple retail locations

Covad broadband services include:

- › DSL with download speeds up to 15 Mbps
- › T1 including full, fractional, or bonded
- › Fixed wireless services that deliver symmetrical speeds up to 100 Mbps
- › Voice/data integrated access
- › Email and Web hosting





Covad has the largest DSL broadband network in the United States, with more than 2,000 central offices in 235 major metropolitan areas.

An enterprise team approach

Beyond its extensive portfolio of broadband services, Covad makes it easier to manage enterprise businesses. By providing a single point of contact for administration, an online interface for tracking requests, and local points of contact for installation and repair, Covad simplifies and streamlines management of the distributed enterprise.

The Covad national accounts team can also help negotiate the competing demands of local offices and centralized network policies, develop a needs assessment analysis, and provide ongoing project management from conception through to deployment. With Covad, enterprise accounts can expect the following:

DEDICATED ACCOUNT TEAM. A dedicated national account manager with industry-specific expertise backed by a full sales support team and a sales engineer.

INDUSTRY-SPECIFIC SOLUTIONS. Experience in building enterprise solutions tailored to meet the needs of specific industries, including hospitality and restaurants, retail, and property management.

NATIONWIDE NETWORK. Superior performance and reliability over Covad's nationwide network so you can focus on your business instead of your broadband connections.

CONSOLIDATED BILLING. One consolidated bill that itemizes all activity into a single account summary.

PRIORITY SERVICE. Prioritized handling of all your service and support calls.

Covad has an extensive track record for helping large distributed businesses meet their broadband needs. Our enterprise account team welcomes the opportunity to support your enterprise business requirements.

Broadband built for distributed enterprises

INNOVATION AND EXPERIENCE. Since 1996, Covad has been developing and implementing innovative broadband solutions. Covad was the first company to offer business-class DSL and continues to innovate with leading-edge broadband services such as ADSL2+ and Bonded T1. Today Covad maintains the largest DSL broadband network in the United States. No one is more experienced in delivering business-class broadband solutions.

INDUSTRY-LEADING SLAs. Covad backs its broadband solutions with industry-leading service level agreements (SLAs). Covad provides SLAs for service availability, time-to-repair, and installation. For example, Covad T1 service comes with availability targets of 99.99% and 4-hour time-to-repair targets. With all Covad SLAs, invoice credits are available if we fail to deliver.

SUPPORT YOU CAN COUNT ON. Along with providing best-in-class services, Covad is committed to providing a superior customer experience. Our expert support team is on hand 24x7x365 to resolve any issues that might arise. From installation and setup to support and service, everything we do is focused on meeting the needs of our customers.



To learn more, visit www.covad.com/enterprise/



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