

CONSTRUCTION INDUSTRY FOCUS



Communications—A Critical Path Item for Construction Companies

Covad understands that as a business owner in the construction industry you work with a highly mobile workforce, which makes project oversight challenging. Poor communications with your clients, employees and suppliers can result in costly re-works and potential project delays. Covad provides reliable communications solutions that can help keep projects on schedule and on budget.

Covad solutions for the construction industry can help you:

IMPROVE PROJECT MANAGEMENT. Respond to clients, architects, inspectors and sub-contractors quickly and efficiently with the Covad VoIP Find Me/Follow Me feature which allows anyone to contact you anywhere using only one phone number.

MANAGE COMMUNICATIONS. Review and respond to messages from your phone or computer with visual voicemail. View, listen to, prioritize, save, and even email voice and fax messages from any Internet connection.

GET CONNECTED. Large files like blueprints and photos are sent and received quickly over Covad high-speed DSL or T1 broadband services.

WHAT CONSTRUCTION FIRMS GET

Covad solutions help construction companies get the job done. Covad delivers services you can count on to streamline communications and increase work crew efficiency.

Covad solutions include:

BUSINESS-CLASS BROADBAND. Covad can meet your high-speed Internet needs with DSL or lightning-fast T1 over our next-generation nationwide network all with 24x7x365 customer service and support. Where available, Covad wireless broadband solutions get you online, even at remote job sites, in a timely manner.

VOIP BUSINESS SOLUTIONS. With Covad VoIP, you get the combination of phone and Internet connectivity along with advanced VoIP features in a single seamless solution with a predictable monthly bill.

WEB HOSTING. Covad offers hosted email and Web solutions so you can focus on growing your business. Solutions include four hosting plans, from email only to feature-rich Web hosting. The email service includes enhanced functionality like anti-spam protection and webmail to send and receive email from any Web browser. The Web hosting service includes website builder design technology for more effective online marketing of your services.

HIGHLIGHTS

- Whether at the job site, on the road, or at the office—be reached no matter where you are, using one phone number
- Help keep projects on time and on budget with prompt and efficient communications management
- Sharing information and project collaboration is quick and easy with Covad voice and high-speed broadband solutions

50%

of time is spent looking for information or documents¹

80%

of construction changes are caused by incorrect or incomplete data¹

“As the greater Las Vegas area continues to experience tremendous growth we need to remain competitive. The flexibility of the Covad Wireless solution has given us a greater opportunity for growth and success.”

Ron Reed
Operations General Manager
Nevada Ready Mix

BUSINESS CONTINUITY. Construction projects are often implemented in remote locations where a loss of phone service can shut down communications. The Covad portfolio of hosted voice, email and Web solutions help to keep you connected with your clients, employees and suppliers, even when things are anything but normal. While traditional phone service can experience interruptions during major or minor disruptions, Covad voice services enable you to route inbound calls to mobile numbers or unaffected locations.

BENEFITS TO CONSTRUCTION FIRMS

Business-class high-speed broadband solutions coupled with Covad hosted VoIP and Web hosting solutions enable construction related companies to maximize the efficiency of their operations, resulting in improved client satisfaction and higher profitability.

FIND ME/FOLLOW ME. Never miss a client or supplier call. This feature allows people to contact you at all times anywhere you happen to be, using only one phone number.

ELECTRONIC FAX. Receive fax messages on your online Covad Dashboard just as you would an email for easy tracking, archiving and forwarding.

INSTANT CONFERENCING. Quickly get clients and sub-contractors together on one call instantly, without having to schedule it in advance or pay an outside service. The conferencing feature allows you to record the call and save it in electronic format, as well as add, drop, or mute any party.

ANSWERING CLIENT CALLS. Connect your callers correctly and efficiently the first time, every time, using advanced features such as auto attendant, which allows callers to self-select the person or department with whom they wish to speak and hunt groups that “hunt” from phone to phone to find an available employee.

COVAD DASHBOARD. Control and manage all communications from a standard PC with an Internet connection. The Covad Dashboard is a simple-to-use, intuitive Web interface that allows you to view, prioritize, respond to, and forward your email, voicemail and fax mail in one online location, allowing you to track and return communications more efficiently.

Contact your Covad account representative for more information, or go to www.covad.com.

¹ Constructech 2006 National Construction Technology Survey



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