

INTEGRATED ACCESS

VOICE. DATA. BUSINESS.

HIGHLIGHTS

- **Built for business**—Specifically designed for businesses with up to 35 employees
- **Reduced costs**—Lower monthly costs by combining phone and Internet service
- **Start simple**—Start with four business phone lines and add more as needed
- **One bill**—One affordable monthly bill for Internet and phone service
- **Simple to use**—Continue using your existing phone system and all the features you are used to
- **Reliable**—Business-class voice and high-speed Internet access

Simplify and Save with Integrated Phone and Internet Service

You're a small business, but you are planning to grow. The telephone and the Internet are your critical links to your customers and suppliers. You need budget-friendly yet reliable voice and data communications. You need Covad Integrated Access—the single, simple, all-in-one voice and data service. Operating your business just got less complicated and more affordable.

COVAD INTEGRATED ACCESS. Get business-class voice combined with high-speed Internet access as a single integrated service over a powerful voice-optimized T1 line. Simplify and save with Covad as your reliable, experienced provider.

REDUCED COSTS. Covad Integrated Access can cost you a lot less each month and over the long term than separate Internet and phone services. Local and inbound calls are included, and there is no charge for on-network calls between your locations.*

RETURN ON INVESTMENT. Since Covad Integrated Access works with most PBX, IP PBX, and key telephone systems, you can reduce your monthly costs without investing in a new phone system. And there's no need for employee training.

ONE SIMPLE SOLUTION. One experienced provider for both voice and data. One monthly bill. One number to call for 24x7 expert support. With predictable monthly bills and minimal upfront costs, it's one great way to save.

FLEXIBLE. Start with as few as four business phone lines. Add phone lines and toll-free numbers or change your long distance calling plan as needed. We don't force you to buy more than you need. It's simple to grow your business with Covad.

QUALITY. Integrated Access service uses its voice-optimized technology to dynamically allocate bandwidth between voice and data. By always prioritizing voice traffic and automatically allocating all remaining bandwidth to data traffic, it provides maximum call quality and data throughput.

SIMPLE TO ORDER. At last, a solution where you purchase only what you need, when you need it. Just start with the basic plan and add options to suit your business needs. Or add them later as your business grows.

SMALL BUSINESS SERVICE PLAN

FEATURE	DESCRIPTION
T1 Line	Voice-optimized 1.5 Mbps T1 line
Business Phone Lines	Four business lines support four simultaneous calls
Phone Numbers	Up to 10 phone numbers included; keep your existing numbers or add new ones
Local Calling	Unlimited local calling at no charge
Site-to-Site Calling	Free on-network long distance site-to-site calling for multi-location customers*
Long Distance Calling	Domestic U.S. calls currently only four cents a minute; see international rates list at www.covad.net/legal
E911	Emergency 911 calling
Business Continuity	Automatic rerouting of calls to two alternate off-site numbers
Internet Access Equipment	Cisco 2431 IAD provided for analog or digital PBXs; Samsung Ubigate iBG1000 or Cisco 1841 router for IP PBXs**
IP Addresses	Includes five public IP addresses; option for additional IP addresses

OPTIONS

ITEM	DESCRIPTION
Long Distance Minutes	Save with cost-effective U.S. long distance plans: choose from 2,000, 5,000, 10,000, or 18,000 monthly minutes
Business Phone Lines	Add more phone lines as needed to support a maximum of 12 simultaneous calls
Phone Numbers	Add more phone numbers
Toll-Free Numbers	Make it more convenient for customers to contact you with toll-free numbers
Email and Web Hosting	Choose from four packages for professional email and web hosting services

24X7 SUPPORT. Covad Integrated Access service is backed by expert 24x7 support and robust service level agreements. From installation and setup to support and service, everything we do is focused on your needs.

NO-RISK GUARANTEE. We are confident in our ability to meet your business needs. If you experience any problems with your service, and we are unable to remedy the issue to your satisfaction, you can disconnect within 30 days of installation for a full refund.***

ONE EXPERIENCED PROVIDER. Covad is the original business broadband company with more than ten years' experience serving the needs of small to mid-sized businesses. We manage our own nationwide voice and data network. As a market leader, we keep you a step ahead of your competition with a full suite of business-class communications services.

To learn what Covad can do for your business, visit covad.com or call 888-717-2934 today.



Covad Communications, 2220 O'Toole Avenue, San Jose, CA 95131

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* Inbound toll-free calls are currently charged at four cents a minute. Calls between your business locations are free if both locations use Covad Integrated Access service.

** See www.covad.net/legal for the latest list of supported PBX and IP PBX systems

*** The refund includes all monthly recurring and upfront fees, with the exception of any missed appointment fees, special installation fees, and any unreturned equipment.